

Participation Agreement



By accepting the offer of the Rachio mobile app and irrigation controller the customer agrees to participate in the pilot study.

Acknowledgements:

- I understand that the offer my household received for this pilot program is nontransferable and understand that the controller must be installed at the property associated with the account that received the offer.
- I am the owner/operator of the irrigation system and the home/business where it is and where the irrigation controller will reside.
- My home/business has Wi-Fi and it provides a good signal where the irrigation controller will be located.
- I will agree to accept Rachio messages when sent to the mobile app. Feedback on the messages is an important pilot component.
- SAWS is not responsible for my Wi-Fi system or charges associated with maintaining it.
- I am responsible for my water bill now and in the future.
- This system presents no guarantee for reductions in water use nor does it provide any variance from Drought Restrictions or water waste rules that might be in effect in San Antonio.
- I understand that the Rachio weather-based controller feature uses local weather data to adjust water applied to my landscape. If this feature is utilized, I understand that it may increase my water use/monthly bill as weather changes.
- My water usage will be tracked during the next year to assess how the new controller may be assisting me in keeping water usage appropriate.
- I agree to participate in at least one online follow-up survey conducted by SAWS Conservation.
- I will not re-design, retrofit, or add to my irrigation system without contacting SAWS prior to any work conducted on the system.
- SAWS is not responsible for the condition of my landscape or irrigation system now, or in the future.

HOMEOWNER'S WAIVER OF DAMAGE CLAIMS

In consideration of payment of the above installation, Homeowner agrees that he/she will hold SAWS harmless and will have no recovery against SAWS for any damages he/she allegedly suffer due to work performed by or to any other actions of the contractor in connection with this Irrigation Controller Pilot Program.