

# Participation Agreement

By accepting the offer of the Rachio mobile app, irrigation controller and flow sensor the customer agrees to participate in the pilot study.



## Acknowledgements:

- I understand that the Rachio Flow Sensor is a relatively new product that I am getting free as part of this pilot project. Assessment of how well it keeps connectivity to the app, assessment of how well it measures and how well data is presented are key issues being studied in this pilot. SAWS cannot assure that the flow sensor will perform as hoped. The Rachio Flow Sensor is a free component of this pilot project.
- I understand that I will be billed for consumption based only on the water use measured by the SAWS meter. The Rachio flow meter is there for education regarding how much water the irrigation system uses, but it in no way will match total monthly reads from the SAWS meter used for billing.
- I understand that the offer my household received for this pilot program is nontransferable and understand that the controller must be installed at the property associated with the account that received the offer.
- I am the owner/operator of the irrigation system and the home where it is and where the irrigation controller will reside.
- My home has Wi-Fi and it provides a good signal where the irrigation controller will be located.
- I will agree to accept Rachio messages when sent to the mobile app. Feedback on the messages is an important pilot component. I understand that if I disable these messages I could miss key information such as the settings changing to increase watering and my overall billed water usage.
- SAWS is not responsible for my Wi-Fi system or charges associated with maintaining it.
- I am responsible for my water bill now and in the future.
- This system presents no guarantee for reductions in water use nor does it provide any variance from Drought Restrictions or water waste rules that might be in effect in San Antonio.
- I understand that the Rachio weather-based controller feature uses local weather data to adjust water applied to my landscape. If this feature is utilized, I understand that it may increase my water use/monthly bill as conditions become hot and dry. This feature can be disabled, but only end users can make this choice.
- My water usage will be tracked during the next year to assess how the new controller may be assisting me in keeping water usage appropriate.
- I agree to participate in at least one online follow-up survey conducted by SAWS Conservation.
- I will not re-design, retrofit, or add to my irrigation system without contacting SAWS prior to any work conducted on the system.
- SAWS is not responsible for the condition of my landscape or irrigation system now, or in the future.
- I understand that I may keep my existing irrigation controller and reinstall it at my own expense/effort in place of the Rachio at any time. However, I will notify SAWS if I make this choice.

## **HOMEOWNER'S WAIVER OF DAMAGE CLAIMS**

In consideration of payment of the above installation, Homeowner agrees that he/she will hold SAWS harmless and will have no recovery against SAWS for any damages he/she allegedly suffer due to work performed by or to any other actions of the contractor in connection with this Irrigation Controller Pilot Program.